

MANAGEMENT'S PRONOUNCEMENT

Quality policy represents a fundamental component of company's principles aimed at continuous improvement, at customer's satisfaction, at collaboration with suppliers, at lowering non-compliances, to involvement and continuous human resources growth. In the latest years the LUGLI AMEDEO precision mechanics has taken all signals coming from the market and planned a precise strategy by taking the opportunity to achieve the raising of its quality standards.

For such purpose, the inclusion of new resources was dedicated for improving the Quality of product and service.

Management promotes Quality culture through the commitment of all those who work in the company and for the company, considering the following points :

- by preserving a company Quality System certified according to the **UNI EN ISO 9001:2015** standard and guarantee that any future regulatory overhauls are achieved
- by carrying out a Quality **continuous improvement** activity by defining methods, programs and indicators in order to optimize production processes
- by constantly verifying the degree of **Customer's Fulfilment and Faithfulness** in order to improve quality externally perceived, by preventing complaints and respecting delivery deadlines, aiming at a high value product and service
- by eliminating **Products non-conformities** by implementing internal controls and at **Suppliers** plants in the various processing stages to avoid product defects, minimize wastes by avoiding complaints, returns of goods and problems related to product conformity
- by improving the skills and involvement of **company's Human Resources** by encouraging participation and sharing of Quality targets through formation, training, supervision and effective communication

The LUGLI AMEDEO precision mechanics believes that working in condition of **safeness, health and respect for the environment** is basic. It undertakes to lead its assets by respecting the environment and sustainable development.

The LUGLI AMEDEO precision mechanics undertakes to keep its **workshop** efficient and productive by introducing rules and procedures aimed at minimizing fire risks, injuries and exposure to health dangers for all its staff and employees.

MISSION : through our structure, our experience and our compromise with the customer to achieve a high quality standard in terms of quickness of response, elasticity and quality in the accuracy of works carried out.

VISION : make our brand recognizable as an ideal support for production of complex parts which require extreme precision, across a continuous updating and development able to comply with most demanding requests.

QUALITY → **RECOGNIZABILITY + RELIABILITY = VALUE**

The achieving and maintenance of purposes for the current policy concerning quality requires that everyone is involved and is aware of his own role and responsibility in attaining the targets and ceaseless improvement.

Date : 2nd March 2018

THE MANAGEMENT

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